[https://empleate.gob.es/empleo/resources/images/blank.gif](https://empleate.gob.es/empleo/index.html) [I](https://empleate.gob.es/empleo/index.html) like

**Cristina Last name**

E-mail

crrixxxx@gmail.com

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**Describe yourself and what would you like to do as job?**

My trainings and experience are related to the tourist industry, the welcoming of people, the customer service; and I would love to continue my career path in this profile. I am a kind, caring, hardworking, dynamic, good companion, and organised. I care for the environment. I like dealing with people, learning, music and nature.

Define yourself

Adaptability

Perseverance

Client orientation

Continuous learning

Team work

What would you like to do as job?

Hospitality / Tourism

What specialty?

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**Education**

**No specialty (other trainings) (OTHER TRAININGS)**

Obtained in 2013 | Duration: 180 years

Classroom course: training in entrepreneurship, teamwork, values.

**No specialty (other trainings) (OTHER TRAININGS)**

Obtained in 2012 | Duration: 30 years

30-hour classroom course: Domestic and international travel organisation (Training and consulting centre: Cifesal)

**No specialty (other trainings) (OTHER TRAININGS)**

Obtained in 2012 | Duration: 12 years

8-hours classroom course: Time optimisation. Training and consulting centre: Cifesal

**Hospitality and Tourism (FP II, CYCLE OF HIGHER GRADE)**

Obtained in 2004

Hosting training (206 of internships in the Hotel Ibis Meridiana Barcelona)

**No specialty (other trainings) (OTHER TRAININGS)**

Obtained in 2009 | Duration: 704 years

Hotel receptionist course instructed by the Touristic School Training - Turisvia, with internships in the Hotel Petit Palace Opera Garden (Barcelona)

**No specialty (other trainings) (OTHER TRAININGS)**

Obtained in 2008 | Duration: 46 years

Chambermaid and Occupational Risk Prevention (classroom course with internship in NH Condor)

**No specialty (other trainings) (OTHER TRAININGS)**

Obtained in 2003 | Duration: 90 years

90-hour classroom course: Managing the sales force and sales teams. School San Román

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**Experience**

Travel agent in a wholesale travel agency in Barcelona. Specialised in health tourism and rural tourism: tele operator, information, budgets, boking management, and bill review

**NEXTEL Servicios de Reserva**

From 2006-01-01 - To 2008-04-01

Receptionist in a hair salon: Customer service by telephone and in the salon, appointments management, billing and cash closing, supplies request, material orders, control of the salon, archive and management of files

**SVENSON**

From 2011-03-01 - To 2012-03-01

**CAPRABO SA**

From 2004-10-01 - To 2005-11-01

Receptionist at the three-star hotel HCC Open in Barcelona: Customer service face to face and by telephone, customer record of arrivals and departures, tourist information, bookings, collections of cash and cash closing, reviewing invoices, night audit

**HCC HOTELS**

From 2009-08-01 - To 2010-08-01

Internships in 4-star hotels: Customer service face to face and by telephone, tourist information, booking, record of arrivals and departures, luggage management

**HIGH TECH HOTELES**

From 2009-03-01 - To 2009-06-01

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**Languages**

**French** - Basic knowledge

Level A2

**English** - Good proficiency

Intermediate level B1

**Spanish** - Mother tongue – Very good proficiency

**Català** - Good proficiency

Level B

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**Additional information**

**Driving licence**

**IT**

* Microsoft Outlook, Hotel software: AciHotel. Basic knowledge of Amadeus, Prestige and Tesipro (internships)

**Professional license**